

**MAIL CLAIM FORM TO:**

United Healthcare  
PO Box 981178  
El Paso, TX 79998-1178  
Fax: (915) 781-1085; Customer Service Phone: (877) 311-7849

**FLEXIBLE SPENDING ACCOUNT  
HEALTH REIMBURSEMENT ACCOUNT  
(FSA/HRA Claim Form)**



Complete Part 1 entirely and legibly. If you do not know your Participant ID, Group Number or have a change of address, please contact your benefits administrator.

Complete Part 2 if you are claiming health care expenses (medical, dental, hearing, vision, prescription or over-the-counter medications).

Complete Part 3 if you are claiming dependent care expenses. Carefully read and follow the directions below regarding the Provider's Certification of Services Rendered.

**DO**

**DO NOT**

- Separate expense types by individual name.
- Complete the total requested amount.
- Send original copies on white paper. Carbon copies and colored paper are not legible when scanned.
- Circle names and dollar amounts on receipts - especially important for OTC items.
- Tape small receipts to a standard 8.5" x 11" sheet of blank paper. Ensure print is legible.
- Attach itemized receipts/documentation to the form.
- Read Certification for Reimbursement, sign and date form.
- Make a copy of form and documentation for your personal records.

- Do not submit cancelled checks or credit card receipts alone. These are *not* adequate documentation without supporting itemization.
- Do not highlight names, prices or dates on receipts. They are not legible when scanned.
- Do not handwrite item names on receipts. These are not acceptable.
- Do not submit handwritten receipts for RX or OTC.
- Do not submit pre-treatment estimates or estimated insurance statements.

For **Medical, Dental, Vision and Hearing Expenses**, submit your insurance carriers Explanation of Benefits (EOB) statement with your completed form. When applicable your insurance claim must be finalized prior to submitting for reimbursement.

For expenses not covered by your medical, dental or vision insurance plan and for co-payments you must submit documentation which includes the following information:

\* Name and Address of Provider \* Dollar amount charged \* Date of service \* Patient's name \* Type of Service  
\*Reason for non-coverage (Insurance Carrier EOB if applicable)

**Prescription** documentation must contain the following:

\*Patient name \*Out of pocket cost of the drug \*Date the prescription was filled \*Prescription name **or** NDC # **or** the word copay must be printed on the receipt\*(Information usually can be found on prescription tags provided by pharmacies)

Non-prescription **Over-the-Counter (OTC) Drugs**, medicines, and medical care supplies, check the OTC box on the claim form. Documentation must contain the following:

\*Printed receipt \*Name of the over-the-counter item \*Price \*Date of purchase

**Dependent Care Services**, if all four fields in the Day Care Provider's Certification section are completed, no further documentation is necessary. In lieu of the above submit a statement that includes:

\*Provider's name \*Provider's Tax identification or social security number \*Dates of service \*Cost of service

Mail (or fax) the form and required documentation to the address (or fax number) provided on this form. All reimbursement requests for a plan year must be postmarked prior to the filing deadline, which is specified in your plan documents. Please refer to your plan document for health related services that may not be covered under your specific FSA plan. For more coverage information please refer to IRS publication 502, section 213 available at [www.irs.gov](http://www.irs.gov) or by phone at 800-TAX-FORM.

A general list of eligible/non-eligible items along with frequently asked questions are available online at [www.myuhc.com](http://www.myuhc.com)

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**Part 1 Participant Information (Please Print) Please read the instructions on reverse in their entirety before completing form.**

Participant Name (Last and First)	Participant ID	Date of Birth	Daytime Telephone No
Mailing Address <small>Please notify your benefit administrator of any address changes.</small>		FSA Group #	Employer Name

**Part 2 Health Care Expenses (Please Print) itemize each expense type using a separate line. Use additional forms as necessary.**

Patient's Name	Type of Services	Date(s) Of Service		Request Amount
	Please Check One Box Below For <b>Each</b> Expense Type MD=Medical RX=Prescription OTC= Over-The-Counter VS=Vision DN=Dental HR=Hearing	mm/dd/yyyy		
	MD <input type="checkbox"/> RX <input type="checkbox"/> OTC <input type="checkbox"/> VS <input type="checkbox"/> DN <input type="checkbox"/> HR <input type="checkbox"/>	From:	To:	
	MD <input type="checkbox"/> RX <input type="checkbox"/> OTC <input type="checkbox"/> VS <input type="checkbox"/> DN <input type="checkbox"/> HR <input type="checkbox"/>	From:	To:	
	MD <input type="checkbox"/> RX <input type="checkbox"/> OTC <input type="checkbox"/> VS <input type="checkbox"/> DN <input type="checkbox"/> HR <input type="checkbox"/>	From:	To:	
	MD <input type="checkbox"/> RX <input type="checkbox"/> OTC <input type="checkbox"/> VS <input type="checkbox"/> DN <input type="checkbox"/> HR <input type="checkbox"/>	From:	To:	
	MD <input type="checkbox"/> RX <input type="checkbox"/> OTC <input type="checkbox"/> VS <input type="checkbox"/> DN <input type="checkbox"/> HR <input type="checkbox"/>	From:	To:	
	MD <input type="checkbox"/> RX <input type="checkbox"/> OTC <input type="checkbox"/> VS <input type="checkbox"/> DN <input type="checkbox"/> HR <input type="checkbox"/>	From:	To:	
<input type="checkbox"/> Check here if you have an <b>HSA</b> (HealthCare Savings Account)			Health Care Expenses Subtotal	\$

**Part 3 Dependent Care Expenses (Please Print) itemize each expense using a separate line. Use additional forms as necessary.**

Dependent's Name	Date Of Birth mm/dd/yyyy	Type Of Service i.e. Daycare, Day Camp, After School Care	Date(s) Of Service		Request Amount
			mm/dd/yyyy		
			From:	To:	
			From:	To:	
			From:	To:	
			From:	To:	
				Dependent Care Expenses Subtotal	\$
				<b>Total Request For Withdrawal</b>	\$

**Day Care Provider's Certification of Services Rendered (PLEASE PRINT)**

I, the signer below, certify that the services listed in Part 3 above, were rendered by me and charges incurred have been paid for.

Day Care Provider and Company Name:	Day Care Provider's Address:
Day Care Provider's Tax Id#: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	Day Care Provider's Signature and Title:

**Certification For Reimbursement**

I certify that any expenses for which I am requesting reimbursement from my Health Care/Dependent Care FSA, as itemized above, were incurred by me (and/or my spouse and/or eligible dependents) for medical care as permitted under the Health Care/Dependent Care FSA, and have not been reimbursed and I will not seek reimbursement under any other plan. I understand that expenses reimbursed through the FSA program cannot be used to claim any federal income tax deduction or credit. To the best of my knowledge and belief, my statements are complete and true.

**EMPLOYEE SIGNATURE:** \_\_\_\_\_ **DATE:** \_\_\_\_\_